



Waterworks Operator II

Regular Full Time

Markham, ON, CA

Requisition ID: 3133

Salary Range: \$36.03 To \$36.48 (CAD) Hourly

The City of Markham, an award-winning municipality with more than 355,000 residents, is Canada's high-tech capital and most diverse community, enjoying a rich heritage, outstanding community planning and services, and a vibrant local economy. Committed to being a model of public service excellence, with a workforce that is representative of the population we serve, we are looking for people who share our values and are champions of innovative practices. Diversity is one of Markham's strategic priorities, and we strive to develop and maintain an environment that is inclusive and creates a sense of belonging for all.

We are pleased to be named one of Canada's Best Employers for 2022 and the best City employer by Forbes for the second consecutive year. The City of Markham is ranked in the top two for Government Services and 15th among the 300 employers on the list, advancing from 18th place in 2021.

While all applications will be received, members of CUPE Local 905 (Outside Workers) will be given first consideration. To apply for this position, please submit your cover letter, resume online to www.markham.ca/careers by **November 27, 2022**.

Join us and make a lasting difference!

Job Summary

Reporting to the Waterworks Supervisor, you will operate and maintain the City of Markham Water Distribution System (class 2), Wastewater Collection System (class 2), and appurtenances in accordance with departmental policies, procedures, and provincial regulations.

Duties and Responsibilities

- Operates and maintains the water distribution system and appurtenances to ensure regulatory compliance with respect to water quality and provision of a continuous supply of water for consumption and firefighting purposes. Operates the system in accordance with departmental policies and procedures, MOE standards, guidelines and Acts and Regulations.
- Inspect all new water system appurtenances to ensure infrastructure meets City standards and specifications.
- Operates and maintains the wastewater collection systems and appurtenances to ensure regulatory compliance; continuous delivery of wastewater collection service; and maintenance of an efficient infrastructure in accordance with departmental policies and procedures, Sewer Use Bylaws, and MOE standards, guidelines and Acts and Regulations and
- Inspects all new wastewater system appurtenances to ensure the infrastructure meets City standards and specifications.
- Respond to customer inquiries and complaints, resolving concerns for system integrity; check and monitor system conditions and performance providing infrastructure locates and information in accordance with departmental policies and procedures.
- Provides emergency service involving the water and sewer system during or after hours, conducting assessments and immediate repairs and/or protection measures to ensure public health and safety, as well as system integrity.
- Provides basic work instruction and guidance to new employees in order to ensure the efficiency and quality of work. (on-the-job training). Operates and maintains departmental equipment and vehicles to ensure optimal performance and safe working conditions, and their availability to respond to daily activities or emergency



situations.

- Ensures compliance with Health & Safety Act and City's Health and Safety policies.
- Operates and maintains departmental equipment and vehicles to ensure optimal performance and safe working conditions, and their availability to respond to daily activities or emergency situations.
- Maintains valid Operator Certificates and Licenses required by the Ministry of the Environment for the current System Class in Water Distribution Subsystem and Wastewater Collection Facility.

Requirements

- Ministry of Environment Class II Water Distribution Subsystem certificate; and Class II Wastewater Collection Facility license.
- Minimum high school diploma or equivalent. Preference will be given to candidates with a minimum two year community college diploma in engineering or science related fields
- Demonstrated experience in municipal Waterworks operations
- Excellent interpersonal, time/project management, organizational, analytical, recordkeeping, work prioritization and problem-solving, and staff development/supervisory skills.
- Thorough working knowledge of Ontario Safe Drinking Water Act, Ontario Water Resources Act and associated Regulations is required.
- Computer literacy using word-processing, spreadsheets, and database software is preferred
- Minimum Class G driver's licence in good standing; ability to upgrade to a DZ Divers License for the Operation of heavy equipment.
- Availability to participate in shared on-call (24/7) standby rotation and environmental emergency response

CORE BEHAVIOURS

- **Service Excellence:** Meets or exceeds service standards when interacting with customers in the community and in the organization.
- **Change & Innovation:** Responds positively and professionally to change and helps others through change
- **Teamwork & Relationship Building:** Interacts with others in an inclusive, collaborative and respectful way that creates effective working relationships
- **Communication:** Communicates in a clear, professional and respectful way; demonstrates active listening
- **Accountable & Results Oriented:** Demonstrates ethical behaviour and accountability, aligns with City values, and abides by relevant policies and legislation
- **Management & Leadership:** Demonstrates self-management, professionalism and engagement; leads by example

The City of Markham is committed to inclusive, accessible and barrier free employment practices and to creating a workplace that reflects and supports the diversity of the community we serve. Please let us know if you require an accommodation and we will work with you to ensure a barrier free hiring process.

The City of Markham has established a mandatory vaccination requirement for staff related to the COVID-19 pandemic. As a result, should you be a successful candidate for a position with the City of Markham you will be required to provide proof of full vaccination upon a conditional offer of employment. Should you require accommodation in accordance with the Human Rights policy with respect to your vaccine status, you will be required to disclose that at the time of conditional offer so that an accommodation can be developed prior to your start date.